



Service Bulletin

Bulletin No.: 24-NA-055

Date: March, 2024

TECHNICAL

Subject: Removable Sky Panel Creak Pop Snap Noise Hot Interior Temps

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Hummer EV Pickup	2023	2024				
	Hummer EV SUV	2024	2024				

Involved Region or Country	North America
Additional Options (RPOs)	
Condition	Some customers may comment on a noise coming from the removable sky panels when driving on bumpy or rough roads. The noise is usually described as a rattle, click, or snap noise that can be worse when the interior is hot due to high sun loads and high ambient temperatures.
Cause	The cause of the condition may be due to excessive clearance between the center roof lift off panel insert housing and the center roof lift off panel.
Correction	Install washers underneath the I-Bar pocket receivers.

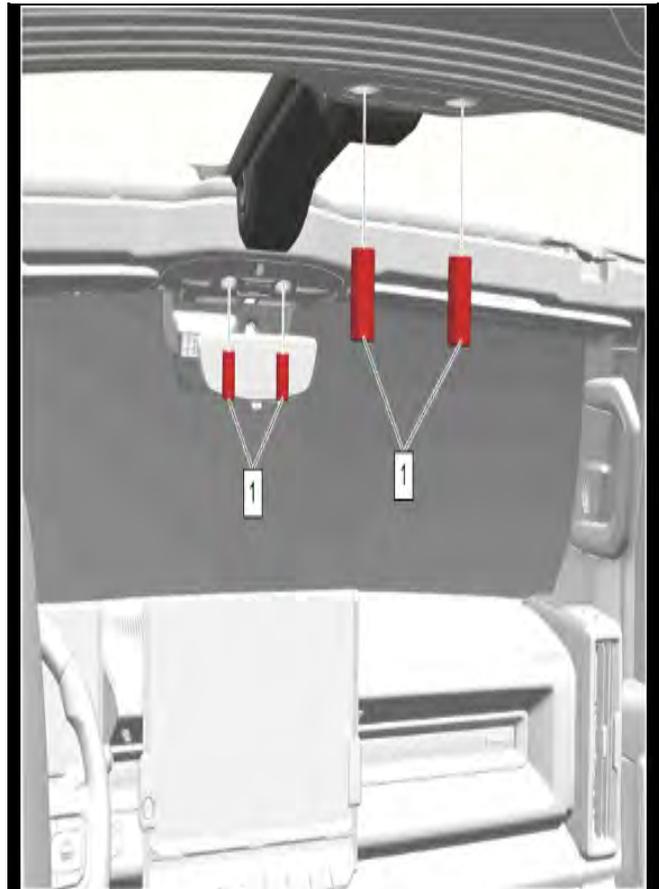
Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

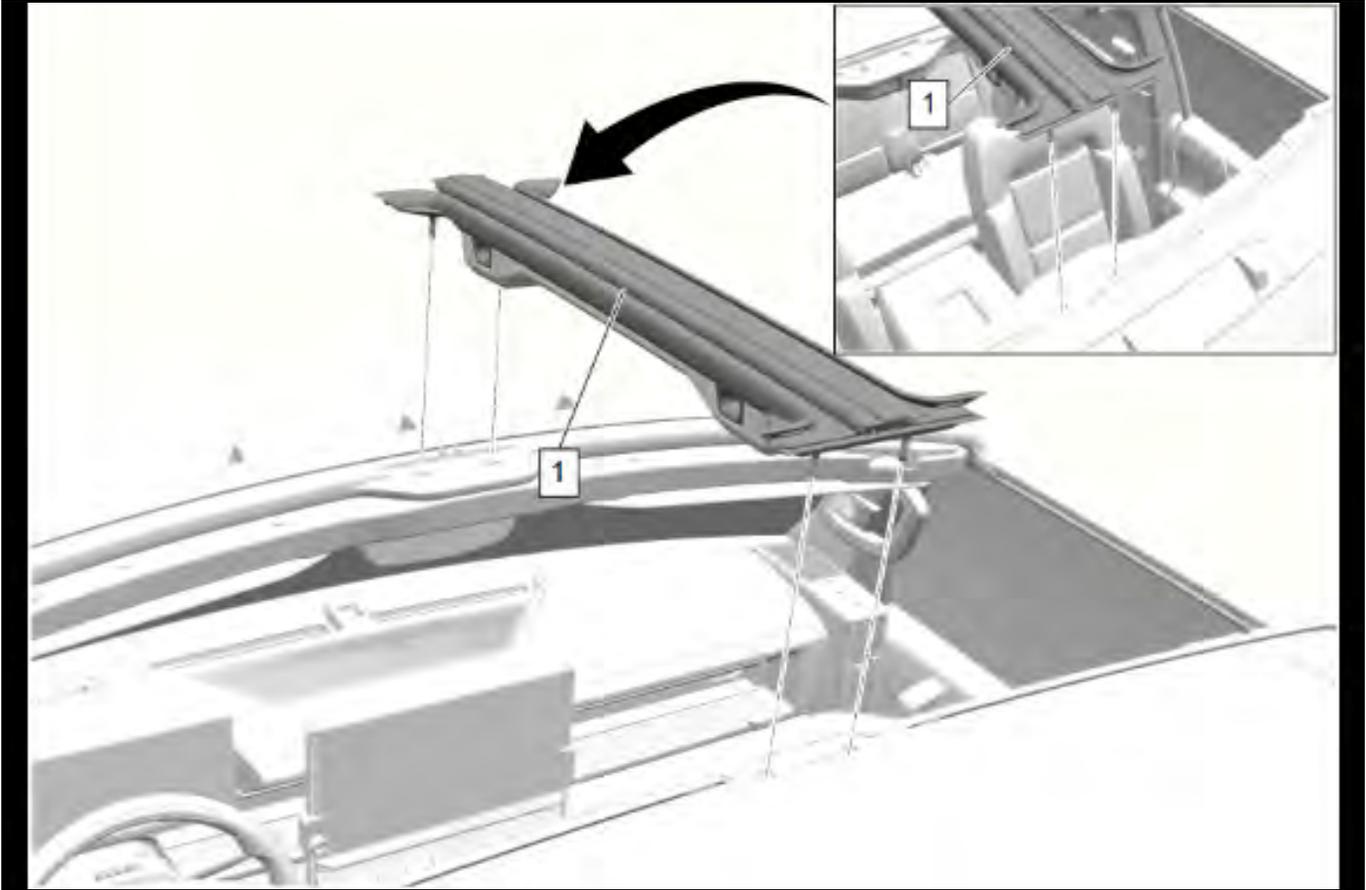
Begin by removing all 4 sky panels, set aside in a safe location.

Front I-Bar Washer Installation



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1. Remove the four nuts (1) from the Front I-Bar.



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2. Remove the Front I-Bar (1).

Note: Be careful not to damage the weather—strip cover around the panel when removing the panel.

3. Place the I-Bar on a protected secure table with the interior side facing up.
4. Remove the two trim panel push-pin retainers and remove the I-Bar panel cover.



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5. Unscrew the I-Bar pocket receivers from the I-bar.

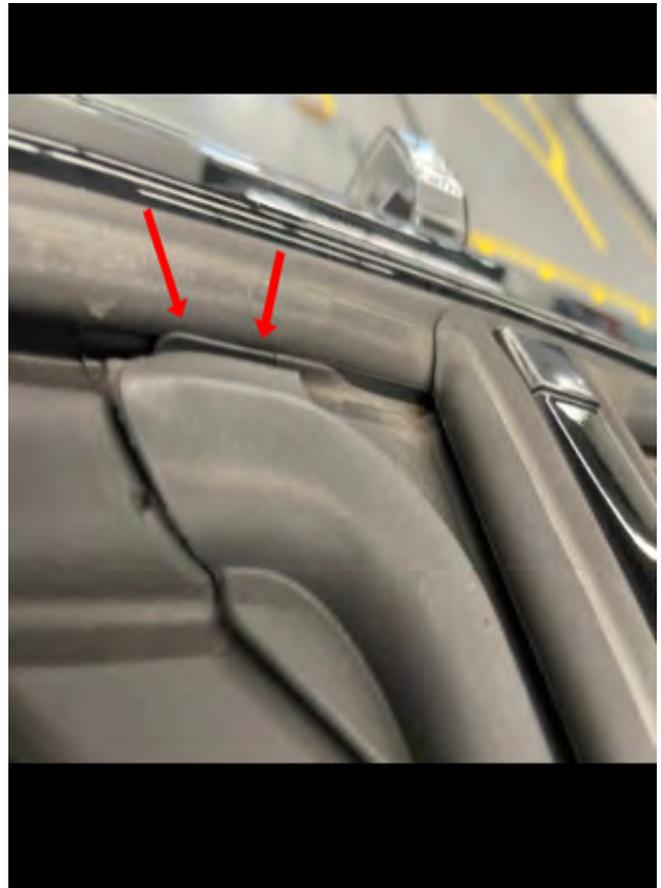


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6. Place a washer at each of the four bolt holes underneath the pocket receivers.
7. Reinstall the pocket receivers, torque to 9 nm.
8. Reattach the trim cover and push-pin fasteners.
Reinstall the front I-Bar in the correct orientation.



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The Center Roof Lift Off Panel is labelled Front, ensure it's properly aligned when reattaching.

Important: Ensure the weather-strip is secured and properly sealed.



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- Example of an unseated weather-strip. If the weather-strip is left unseated, it can cause water leaks into the vehicle.



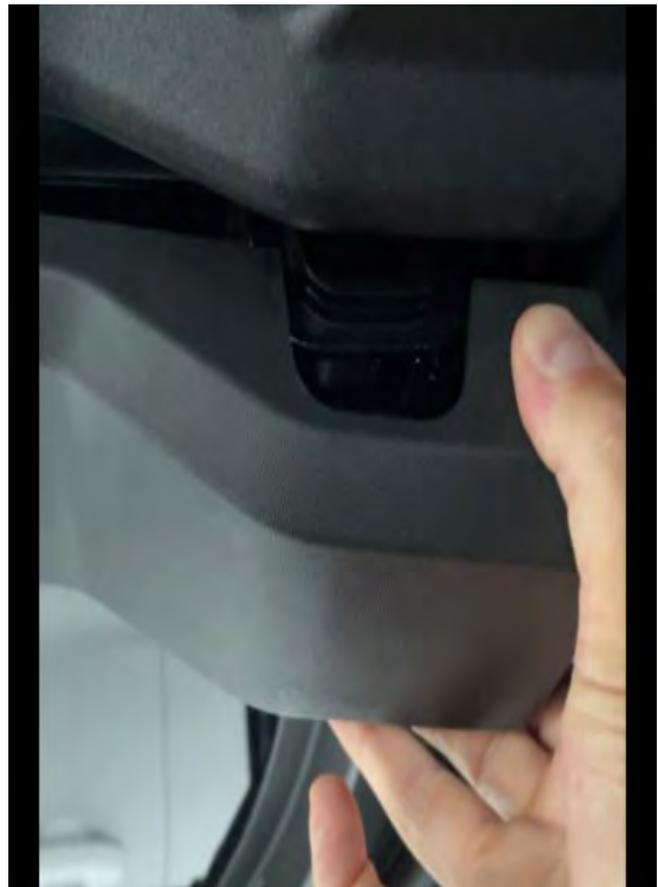


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- Example of the proper weather-strip seal.
9. Use soapy water to clean the weather strips and then apply a very light application of AC Delco Super Lube to the weather strips.
 10. Reattach the front sky panels.

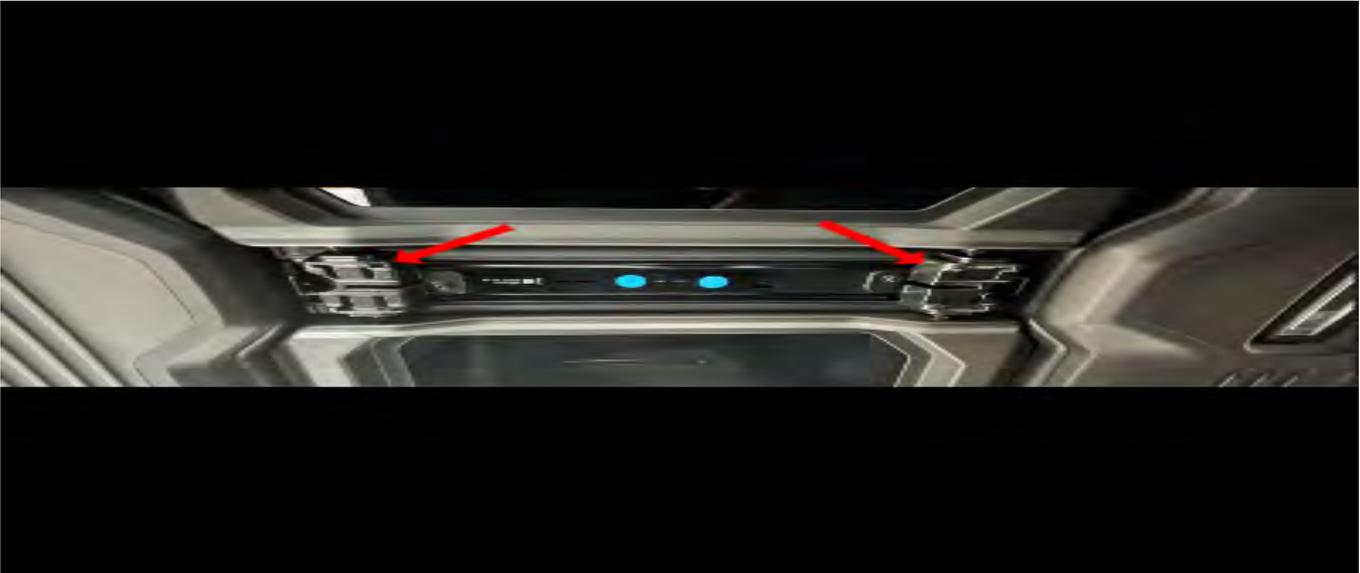
Rear I-Bar Washer Installation

Note: The rear I-Bar is not removed for this portion of the repair.



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1. Remove the rear I-Bar trim panel by pulling down on the panel to disengage the retainers.



2. Remove both I-Bar pocket receivers.



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3. Place a washer at each of the four bolt holes underneath the pocket receivers.
4. Reinstall the receivers to the I-Bar, torque to 9nm.
5. Reattach the rear I-Bar trim cover.
6. Use soapy water to clean the weather strips and then apply a very light application of AC Delco Super Lube to the weather strips.

Reinstall the rear sky panels.

Parts Information

Causal Part	Description	Part Number	Qty
X	Washer	11562459	8
X	Super Lube	12346241 (U.S.) 10953474 (Canada)	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*6086078	Adding Eight Washers to Front and Rear Center Roof Lift Off Panel	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 18, 2024

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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